Charles Nwokomgbe

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1488 Cook St, Victoria BC. V8V 0C4

HIGHLIGHTS OF QUALIFICATIONS

- Rich knowledge working with Youth who experience trauma.
- Ability to work collaboratively in a team environment.
- Ability to sign and understand sign language.
- Capacity to pay attention to detail
- Exceptional analytical and problem-solving skills.
- Excellent interpersonal and communication skills.
- Ability to work independent and multi-tasking.
- Demonstrating ability to interact with people from diverse culture and background.
- Familiar with Microsoft office 2000, MS Word, Excel, PowerPoint, Outlook and Internet Browsing

EDUCATION

Pre-Social Work Camosun College

Child Development Training Food Safe First Aid CPR-HCP Drug Alcohol Test Training

SKILLS and EXPERIENCE

Communication/ problem solving

- Communicating with people using diverse communication styles.
- Handling complaints and resolve conflicts.
- Critical thinking and decision makings.

EMPOLYMENT

Youth Support Worker

OIB Youth Services, Victoria BC

• Ensuring a safe, comfortable environment for children and youth.

2019-Present

August 2020- Present

- Providing age-appropriate activities.
- Promoting behavioural change and personal growth of the children and youth who are having difficulties coping as a result of social, emotional, physical or cognitive delays.
- Mentoring and counselling individual young people.
- Maintaining confidential records.
- Writing and presenting reports.
- Working with other organization such as schools, community groups and the police.

Youth Support Worker Binkadi Youth Services, Victoria BC

Community Support Worker

October 2018-May 2020

October 2019- Present

Integra Support Services, Victoria BC

- Assisting residents with AM and HS care following the personal care plan.
- Serving meals and providing nourishment.
- Checking residents' daily activities.
- Helping residents to keep bedroom, bathroom tidy and clean.
- Performing nursing procedures such as measuring vital signs and weights, giving suppositories and enemas.
- Reports changes in resident condition

Waiter & Kitchen Assistant

January 2015- November 2015

University of Victoria, Victoria BC

- Interacting with customers to ensure that they are enjoying their meals and take action to correct any problems.
- Explaining how various menu items are prepared, describing ingredients and cooking method, preparing checks that itemize and total meal costs and sales taxes.
- Answering phone calls, taking orders, and preparing for the take out.
- Checking customers' identification in order to ensure that they meet minimum age requirements for consumption of alcoholic beverages.

Reference

References are available upon request